

APPENDIX C

The Finalized Questionnaire to Survey the Civil
Servants' Attitudes toward the Agricultural
Cooperatives

Please answer the following questions, select or circle the choice that deems appropriate for you or you mostly agree with.

Your answers shall be treated anonymously, thank you very much for your kind cooperation. In case that you want to know the result of this research, a copy of the research abstract shall be forwarded to you. Please write to the researcher at the following address:

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Part 1. Your sociological background

1. (SES01) Your sex

- () male
() female

2. (SES02) Your age at present years.
3. (SES03) Your marital status
- single
 - married
 - others
4. (SES04) Number of your children (excluding of the adopted ones).
- none
 - 1-2
 - 3-4
 - 5 or more
5. (SES05) Your Birth-place
- Bangkok
 - other province (please specify
6. (SES06) For those who were born outside Bangkok, where were your birth-place located?
- within a municipal area
 - within a Sukaphibal (semi-municipal) area
 - outside both areas
7. (SES07) Have you ever lived or worked in a rural area?
- no
 - yes (for approximately years)
8. (SES08) The highest level of your education
- lower than junior high school
 - junior high school
 - vocational school or senior high school
 - diploma level (3 years in college)

- bachelor's degree
- master's degree
- doctorate degree
- others (please specify

9. (SES09) For those whose educational levels are not less than the diploma level, what is your major?

- social sciences or humanities
- natural sciences
- both
- others (please specify

10. (SES10) Have you studied abroad?

- no
- yes from what country
level of education
for how long years.

11. (SES11) Have you worked in a private sector before entering the government service?

- yes
- no

12. (SES12) What is (was) the main occupation of your father?

- government service
- public enterprise
- self-employed
- farmer
- laborer
- others (please specify

13. (SES13) What is (was) the main occupation of your mother?
- government service
 - public enterprise
 - private sector
 - self-employed
 - farmer
 - laborer
 - others (please specify
14. (SES14) Your affiliated governmental office
15. (SES15) Your present position classification level
16. (SES16) Your present monthly salary Baht.
17. (SES17) Do you or did you have a close relative or friend earning one's living in agriculture?
- no
 - yes
18. (SES18) Have you ever attended in-service instruction on agricultural cooperatives?
- no
 - yes
19. (SES19) To what extent is your work related to agricultural cooperatives?
- high
 - moderate
 - low
 - not at all

20. (SES20) How much does your work deal directly with the people?

- () 75 % or more
 () between 74 % to 50 %
 () between 49 % to 25 %
 () less than 25 %

Part 2. Perceptions of your office environment

	Agree	Inclined to agree	Inclined to disagree	Disagree
21. (ENVO1) The people who contacted your office tend to be highly demanding	1	2	3	4
22. (ENVO2) The people who have contacted your office show great respect for the civil servants.	1	2	3	4
23. (ENVO3) It is difficult for the civil servants performing their duties to satisfy the people's demands.	1	2	3	4
24. (ENVO4) Most people who have contacted your office are stubborn, and thus create difficulty for the civil servants performing their duties.	1	2	3	4
25. (ENVO5) If your office is in need of volunteer labor, the people shall willingly cooperate.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
26. (ENVO6) If your office requests for some donations, the people shall willingly cooperate.	1	2	3	4
27. (ENVO7) The people who have contacted your office are satisfied with the received services.	1	2	3	4
28. (ENVO8) You have sometimes felt uncertain about what the people really want.	1	2	3	4
29. (ENVO9) The people who have contacted your office tend to be hostile to the civil servants.	1	2	3	4
30. (ENV10) You have mostly felt no difficulty in serving the people.	1	2	3	4

Part 3. Your opinions about the government service occupation

31. (IDO1) Government service is still the most prestigious occupation.	1	2	3	4
32. (IDO2) Although, there have frequently existed some scandals about the civil servants, you are still proud of being a civil servant.	1	2	3	4
33. (IDO3) By and large, the people still sincerely respect the civil servants.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
34. (ID04) If you could begin your life anew, you would select other occupations than the government service.	1	2	3	4
35. (ID05) The newspapers always headline the bureaucratic corruptions because they are against the civil servants.	1	2	3	4
36. (ID06) The civil servants who have been rapidly promoted, are either the sycophants or having good connections.	1	2	3	4
37. (ID07) The bureaucracy is a highly efficient system; 'red-tape' is therefore caused by the over workload rather than the civil servants' slackness.	1	2	3	4
38. (ID08) The civil servant who receives the double-promotion tends to be keen in writing his performance report rather than performing his duty well.	1	2	3	4
39. (ID09) The government service is well suited for the mediocre person; the smarter ones generally work in private sectors.	1	2	3	4
40. (ID10) Most civil servants carelessly perform their duties.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
41. (ID11) The salary and other fringe benefits you receive from the government are sufficient for you (and your family) to have a good life.	1	2	3	4
42. (ID12) Serving in the government service, you are able to fully use your knowledge and ability.	1	2	3	4
43. (ID13) Being a businessman is better than being a civil servant.	1	2	3	4
44. (ID14) If a stable private company offers you a job with the highest rate of salary that may satisfy you, you will resign from the government service.	1	2	3	4
45. (ID15) You will resign from the government service if you earn a sum of money sufficient to start your own business.	1	2	3	4

Part 4. Your perceptions of the organizational climate.

46. (ORG01) Red tape is kept to a minimum in your office.	1	2	3	4
47. (ORG02) In some of the project you have been on, you have not been sure exactly who your boss was.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
48. (ORG03) In this office it is sometimes unclear who has the formal authority to make a decision.	1	2	3	4
49. (ORG04) The jobs in your office are clearly defined.	1	2	3	4
50. (ORG05) The jobs in office are logically structured.	1	2	3	4
51. (ORG06) In your office, the philosophy emphasizes that each civil servant should solve one's own problems.	1	2	3	4
52. (ORG07) In your office, there is an awful lot of excuses around when somebody makes a mistake.	1	2	3	4
53. (ORG08) one of the problems in your office is that each civil servant will not take responsibility.	1	2	3	4
54. (ORG09) In your office, there is a promotion system that helps the best man to rise to the top.	1	2	3	4
55. (ORG10) In your office, the civil servants usually receive more rewards and encouragement than threats and criticisms.	1	2	3	4
56. (ORG11) There is a great deal of criticisms in this office.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
57. (ORG12) The progress of your office is due to the fact that the boss and his subordinates have taken calculated risks at the right time.	1	2	3	4
58. (ORG13) Decision making in your office is too cautious.	1	2	3	4
59. (ORG14) Your boss is willing to take a risk on a logical or good idea.	1	2	3	4
60. (ORG15) A friendly atmosphere prevails among the civil servants in your office.	1	2	3	4
61. (ORG16) Your office is characterized by a relaxed, easy-going working climate.	1	2	3	4
62. (ORG17) The civil servants in your office tend to be cool and aloof toward each other.	1	2	3	4
63. (ORG18) You do not get much sympathy from higher-ups in your office if you make a mistake.	1	2	3	4
64. (ORG19) The civil servants in this office do not really trust each other enough.	1	2	3	4
65. (ORG20) When you are on a difficult assignment, you can usually count on getting assistance from your boss and your friends.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
66. (ORG21) The best way to get along with other people in this office is to stay clear of open arguments and disagreements.	1	2	3	4
67. (ORG22) Your boss does not want conflicts between the civil servants and competing sections.	1	2	3	4
68. (ORG23) The civil servants in your office are encouraged to speak their minds, even it means disagreeing with their superiors.	1	2	3	4
69. (ORG24) The civil servants in your office are proud of belonging to this unit.	1	2	3	4
70. (ORG25) You feel that you are a member of a well functional team.	1	2	3	4
71. (ORG26) As far as you can see, there is not very much personal royalty to this office.	1	2	3	4
72. (ORG27) High standards for performance are set in your office.	1	2	3	4
73. (ORG28) Although you or your colleagues thought that you have done your best, your superiors are frequently dissatisfied.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
74. (ORG29) Since most civil servants in your office have done their best, none seem to have much pride in their performance.	1	2	3	4

Part 5. Your opinions about the agricultural cooperatives.

75. (ATTO1) The cooperative system, which is midway between capitalism and socialism, is the most appropriate means to solve our economic problems.	1	2	3	4
76. (ATTO2) The agricultural cooperatives help Thai peasants learning techniques of modern business.	1	2	3	4
77. (ATTO3) Since Thai agricultural cooperatives have a good control and management, it is difficult for the administration and the civil servants to corrupt.	1	2	3	4
78. (ATTO4) The agricultural cooperatives assist Thai peasant members developing their personalities.	1	2	3	4
79. (ATTO5) Thai agricultural cooperatives help creating a new generation of local elite from poor peasants.	1	2	3	4
80. (ATTO6) The agricultural cooperatives can teach their peasant members to make investment plannings.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
81. (ATTO7) The red-tape inefficiency and ineffectiveness of the management of Thai agricultural cooperatives render them unable to assist the peasants in time.	1	2	3	4
82. (ATTO8) Thai agricultural cooperatives fail to persuade their peasant members to have savings.	1	2	3	4
83. (ATTO9) Thai agricultural cooperatives serve as intermediaries between the government and the people.	1	2	3	4
84. (ATT10) The agricultural cooperatives can help Thai peasants learning and gaining benefits from modern technology.	1	2	3	4
85. (ATT11) Thai agricultural cooperative system is top-down; therefore, it cannot properly satisfy the members needs.	1	2	3	4
86. (ATT12) Since the government overprotects the agricultural cooperatives, its development is retarded and its members do not learn to be self-reliant.	1	2	3	4
87. (ATT13) The agricultural cooperative system can help Thai peasants improving their living standard.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
88. (ATT14) Since Thai agricultural cooperatives have a lot of rules and regulations, its limits their members' freedom.	1	2	3	4
89. (ATT15) Members of Thai agricultural cooperatives do not genuinely cooperate with the cooperatives.	1	2	3	4
90. (ATT16) The traditions and culture held by Thai peasants obstruct the development of the cooperative system.	1	2	3	4
91. (ATT17) To help the peasants by means of the agricultural cooperative is limited, and unable to thoroughly assist all peasants.	1	2	3	4
92. (ATT18) Those influential and committee members of Thai agricultural cooperatives seek to grasp most benefits from the cooperatives.	1	2	3	4
93. (ATT19) Members of Thai agricultural cooperatives lack the cooperative ideology and royalty.	1	2	3	4
94. (ATT20) Thai agricultural cooperative system helps their members understanding democracy.	1	2	3	4
95. (ATT21) The agricultural cooperative system teaches Thai peasant members to cooperate in their works.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
96. (ATT22) Thai agricultural cooperatives are short of the experienced managers.	1	2	3	4
97. (ATT23) The cooperative system is the best alternative for the government to assist the peasants.	1	2	3	4
98. (ATT24) Thai agricultural cooperative system helps eliminating or minimizing the influence of the middlemen.	1	2	3	4
99. (ATT25) Thai agricultural cooperatives are unable to elect appropriate committee members to supervise their operations.	1	2	3	4
100. (ATT26) Most managers as well as committee members are dishonest.	1	2	3	4
101. (ATT27) Thai agricultural cooperatives can be barely sustained if not deteriorate; few are successful.	1	2	3	4
102. (ATT28) Thai agricultural cooperatives are exploited by the politicians during their campaigns.	1	2	3	4
103. (ATT29) Thai agricultural cooperatives are a source of corruption and waste the governmental expenditure.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
104. (ATT30) The management of Thai agricultural cooperatives is bureaucratized, which impedes its efficiency.	1	2	3	4
105. (ATT31) Members of Thai agricultural cooperatives do not understand the objectives of coordinating in terms of the cooperatives.	1	2	3	4
106. (ATT32) Thai agricultural cooperatives teach Thai peasant members to have group spirit.	1	2	3	4
107. (ATT33) Thai agricultural cooperatives teach their peasant members to be innovative.	1	2	3	4
108. (ATT34) Thai agricultural cooperatives are fair in distributing benefits to their members.	1	2	3	4
109. (ATT35) Thai agricultural cooperatives emphasize too much on giving loans at the expense of other necessary business functions.	1	2	3	4
110. (ATT36) Thai agricultural cooperatives obstruct the country's economic development since they destroy the free enterprise system.	1	2	3	4
111. (ATT37) In practice, Thai agricultural cooperatives help the riches and the middle income people than the poors.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
112. (ATT38) Thai agricultural cooperatives give more benefits to the merchants than to their own members.	1	2	3	4
113. (ATT39) The assistance given by the government to the agricultural cooperatives does not contribute to the country's economic development.	1	2	3	4
114. (ATT40) Thai agricultural cooperatives do not practically teach their members to be self-reliant.	1	2	3	4
115. (ATT41) In practice, Thai agricultural cooperatives aggravate the peasants' debts.	1	2	3	4
116. (ATT42) The joining of the peasants as "the farmer group" is better than the agricultural cooperatives.	1	2	3	4
117. (ATT43) The management of the Thai agricultural cooperatives are centralized in the hands of a few well-to-do and influential members.	1	2	3	4
118. (ATT44) Thai agricultural cooperatives discourage poor peasants to be their members.	1	2	3	4
119. (ATT45) The agricultural cooperative system contributes to the peasants' effective demands.	1	2	3	4

	Agree	Inclined to agree	Inclined to disagree	Disagree
120. (ATT46) Favoritism still exists, to a great extent, in Thai agricultural cooperatives.	1	2	3	4
121. (ATT47) In practice, Thai agricultural cooperatives do not benefit the peasants or the country's economy.	1	2	3	4
122. (ATT48) Members of Thai agricultural cooperatives delay the debt pay-back by intention.	1	2	3	4

สำนักหอสมุด